

JD Edwards Managed Services



JD Edwards Support CNC, APPS, DEV, DB, Security, Orchestrator & more

Time is a valuable resource for business management. It cannot be regained or taken back once used, making it a commodity that can either inhibit or foster growth.

With JD Edwards EnterpriseOne and World Environments, your team utilizes a time and resource-saving ERP meant to improve operating efficiency at a reasonable cost. This service helps businesses focus more on customers, clients, the product or services provided, and other business needs.

The JD Edwards Environment you have invested in is a complex and data-driven software that is built to optimize operations and make everyone's job easier. It provides database and deployment options; cloud offerings that are private, public, or hybrid; over 80 application modules, and plenty of personalization flexibility.

Support for a system this comprehensive is crucial for maintaining business growth. For the best ongoing performance of these environments, you may need JD Edwards support.



GSI's JD Edwards
Managed Services offer
the most extensive array
of options including:

- CNC
- Apps
- Dev
- Orchestrator
- Security
- And More

Consider a JD Edwards Managed Services Provider

A managed services provider, or MSP, for JD Edwards system administration may be the solution to your questions about support. The managed services team at GSI is fully trained in the JDE system and can prevent software issues with your ERP platform.

This managed service provider can operate as staff augmentation or an outsourced consultant to address any support concerns with JD Edwards EnterpriseOne or World.

What Can a Comprehensive JD Edwards Managed Services Provider do for You?

An MSP exists to prevent rising overhead costs, improve service delivery, provide support to your internal team, and help allocate business resources where they belong. There are a myriad of ways that an MSP for JD Edwards systems can benefit your company.



Addressing Challenges from JD Edwards Applications

How do you support such a robust yet complex ERP system?

Many organizations operate globally and are 24/7/365, requiring an extensive staff of technical and functional resources to support their requirements. Even smaller companies require significant staffing to oversee their JD Edwards environment. These resources are expensive to hire and even more difficult to retain with their high demand and advanced skillsets.

Filling in the Gaps

How can you provide effective support at a reasonable cost for your JD Edwards EnterpriseOne or World systems while minimizing risks? Many organizations struggle with coverage and knowledge gaps during routine operations, let alone addressing the staffing challenges when there is a major project.

Maybe it's time to consider augmenting your staff with services provided by a JD Edwards EnterpriseOne Managed Services Provider (MSP). An MSP allows you to outsource certain functions related to the management of your JD Edwards environment, allowing you to operate more cost-efficiently and effectively with JDE Outsourcing.



Managed Services Covers Many Functions

With such a complex ERP system, many factors require ongoing support, maintenance, and monitoring. A JD Edwards managed services provider can support the following ERP functions:

- ✓ JD Edwards CNC Support (Configurable Network Computing)
- ✓ Functional Applications (Apps)
- ✓ Orchestrations
- ✓ Application/Tool Upgrades
- ✓ ESUs, Patches and Package Builds
- ✓ Integrations/Extensions – BSSV and AIS
- ✓ Private/Public Cloud Hosted Systems
- ✓ UX One
- ✓ Continuous Delivery/Code Currency
- ✓ Infrastructure as a Service (IaaS)
- ✓ User Defined Objects (UDO's)
- ✓ Reporting – One View, BI Publisher, OBIEE, etc.
- ✓ Development
- ✓ Database (DBMS)
- ✓ Business Process Optimization (BPO)
- ✓ Security/SOD
- ✓ High Availability/Disaster Recovery (HA/DR)
- ✓ Third-party Tools
- ✓ Operating System
- ✓ And More!

Companies Using MSPs for JD Edwards EnterpriseOne or World Environments Save Time and Money

Your company's benefit if you hire a managed services provider or other JD Edwards support will be quickly apparent.

You can keep critical resources allocated to areas such as business growth, employee development, and strategic initiatives.

It is far more cost-efficient to outsource your support needs rather than hiring internal staff or training current team members. Relying on an outside managed services team will ensure that your ERP processes are maintained 24/7 and not reliant on a trained team member being at their desk when an issue arises.

Adopting Upgrades and Third-Party Tools

You will also see the benefit of working with a managed services team when Oracle releases additional features or new functionality that must be adopted in your organization. Having access to their expertise will be crucial to staying competitive in your industry. As your company incorporates changes to the system, GSI services will help you manage the adjustment phase for your team members.

When integrating upgrades or cross-function with third-party tools and your Oracle platform, our managed services support can be a crucial aspect of guiding you through the transition. We can also help you decide whether to keep your system in-house or move toward cloud-based hosting.



We are Committed to Our Service Level Agreement With You

Everything is guaranteed in your SLA with GSI for JDE managed services support, which holds our entire team accountable.

We guarantee a reduction in costs and improved functions for your JDE EnterpriseOne and World environments when you partner with us.

Where to Begin?

To take advantage of JD Edwards managed services support and gain access to the vast benefits our team provides, start by contacting us today. We have multiple offices throughout the United States, all filled with professionals who can help your business thrive with Oracle system integration and support.

Optimize your business operations by getting in touch with our team at GSI today to learn more about our support plans.



The GSI Difference

For management and support of your JD Edwards system, you need access to the most highly-trained team that can assist you with new features, functions, training, and other services. Our GSI team is perfectly equipped to provide the services you need, freeing up your internal staff to focus on strategic initiatives, customer service, and other business functions. GSI provides a wide variety of JD Edwards support plans to meet your specific requirements. Why go with GSI for your JDE systems management?



Immediate Response Time

We are proud of our under 5-minute response times to tickets and alerts relating to support concerns.



Flexible Support Plans

With EaaS™, we offer the most customizable and cost-effective JD Edwards EnterpriseOne and World system plans that will suit your business requirements.



Broad Range of Support Offerings

Whether you need support for configurable network computing, application functionality/development, OS/infrastructure, security, or infrastructure as a service, our MSPs can manage the task.



24x7 Global Support

No matter your geographical location, our response time is guaranteed the world over for your corporate locations. You have access to us for all your global needs.



GENIUS AI Tool

Our AI can provide comprehensive application insights, automation, infrastructure monitoring, and performance analytics for your JDE managed services.



Vast Experience

We have 15+ years of JDE, industry, and business experience, along with various certifications, (i.e. Oracle Platinum Partner, CNC, Financials, Distribution, etc., Cloud MSP).



High Availability & Disaster Recovery

Address Your Business Continuity Needs for a Fraction of the Costs with Multiple Solutions to Meet Your Business Requirements



100% Signature Guarantee

Services Backed by GSI's Signature 100% Guarantee



AICPA SOC Compliance

Meets criteria for TSP 100, 2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, & Privacy (AICPA, Trust Services Criteria)

GSI is the JD Edwards Cloud Support Team You Need

JD Edwards customers may need lots of assistance with their cloud migration plan and the implementation of other applications once they are up and running with Oracle. That is where GSI steps in as a trusted business partner. Our team has deep expertise in various JD Edwards services, from JD Edwards EnterpriseOne to the Oracle cloud IaaS, AWS, Azure, and more.

When you encounter questions about your ERP needs or how to use the service effectively, you can partner with GSI to help you navigate this new platform.

For more information:

Contact us today to learn more. You can also **email us** or call (855) 474-4377.

GSI, Inc.

GSI is a forward-thinking organization that aligns and optimizes your digital footprint with your business goals. We combine our deep business and industry experience with our expert knowledge of enterprise applications, automation, cloud and cybersecurity to deliver secure and flexible systems that allow your business to thrive and not just survive.

GSI's comprehensive suite of solutions includes: AppCare, a 24/7 managed service that includes EaaS with flexible "on-demand" services and dynamic pricing; GENIUS AI, an Application Intelligence Platform (AIP) for creating application health and user experience monitors; GENISYS, a solution for optimizing system performance; RapidReconciler®, its inventory reconciliation software; GENOME, which automatically Detects, Analyzes and Automates the process of converting customizations into Orchestrations; and GatewayNow, low-cost, accelerated time-to-value ITSM solution using the industry-leading ServiceNow platform in a fully managed environment.

GSI consulting and managed services are backed by its signature 100 percent guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with worldwide resources. With over 100 employees, GSI consultants average over 15 years of real-world experience and are certified experts in business, industry, and enterprise applications. GSI provides comprehensive 24/7 global support.

