



IDEX Corporation Utilizes JDE Private Cloud Advanced Monitoring



Overview

Founded in 1988, IDEX is a diversified, engineered products company, serving high-growth niche markets. Its three major business segments specialize in Fluid & Metering Technologies, Health & Science, and Diversified Products.

Their products are sold to original equipment manufacturers, as well as direct end use customers, in a wide range of industries throughout the world. With headquarters in Lake Forest, Illinois, IDEX has 86 locations and over 6,700 employees. The company is traded on the New York Stock Exchange under the symbol IEX. The IDEX acronym stands for “Innovation, Diversity and Excellence”.

The Issues

IDEX’s JD Edwards EnterpriseOne hosting environment includes 5 instances, running 3 different versions, with 4,800 users. When the need to change data centers arose, IDEX needed to quickly identify a new partner that had the expertise to address their very challenging business requirements.

“We are extremely pleased with the overall results achieved by GSI and Secure-24, as they were able to successfully migrate our JD Edwards system to their cloud under budget and ahead of schedule with minimal disruption to our business.”

Andy Kiss
Vice President, Technical Services,
IDEX Corporation

COMPANY SNAPSHOT

Company: IDEX Corporation

Headquarters: Lake Forest, IL, USA

Founded: 1988

Locations: 86 Locations
Global Operations Doing
Business in 22 Countries

Industries: Industrial Manufacturing &
Distribution

**Products &
Services:**

- JDE Cloud⁹
- GENIUS Advanced Monitoring
- Pinnacle Performance Practice (P3)
 - Monitoring
 - Stress Testing
- AppCare Managed Services

The challenge would include planning and orchestrating a complex “Lift and Shift” from a fully operational data center to a new data center in a very tight time window. The mission critical application would need to remain operational throughout the implementation.

After going through an extensive RFP process, IDEX selected GSI and Secure-24 since they provided the strongest match in skills and experience in helping them meet their business objectives. GSI and Secure-24’s specific expertise in CNC managed services, multi-version support, third party product support, hosting an implementation on this scale as well as the ongoing operational support aspects of the system were major factors in their selection.

Although the entire project was slated for 6 months, the actual “Lift and Shift” would need to take place in less than 6 weeks. Extensive planning, coordination and pre-work by the IDEX, GSI and Secure-24 team was absolutely critical to ensure the success of the project.

The Results

“We are extremely pleased with the overall results achieved by GSI and Secure-24, as they were able to successfully migrate our JD Edwards system to the Cloud under budget and ahead of schedule with minimal disruption to our business,” said Andy Kiss, Vice President, Technical Services.

As part of the implementation, GSI’s Pinnacle Performance Practice and Secure-24 helped IDEX architect and configure their mission-critical JD Edwards footprint to meet their demanding high performance, compute needs and provide a strategic roadmap for future growth. MRP reports were reduced from 6 hours to less than 1 hour using flash storage for the best possible database experience. The solution also included high availability cloud based on disaster recovery between multiple Secure-24 data centers.

“We moved an extremely complex JD Edwards installation and related environments over to GSI/Secure-24 in less than 6 weeks.”

**David Hursh,
Corporate IT Manager -
JD Edwards Technical**



David Hursh, Corporate IT Manager – JD Edwards Technical, further elaborated, “We moved an extremely complex JD Edwards installation and related environments over to GSI/Secure-24 in less than 6 weeks. The new system included a converged infrastructure of 5 JDE instances including numerous bolt-ons supporting 4,800+ active users – and we stayed operational throughout the implementation.”

For more information:

Contact us today to learn more. You can also email us or call (855) 474-4377.



GSI, Inc.

GSI is a forward-thinking organization that aligns and optimizes your digital footprint with your business goals. We combine our deep business and industry experience with our expert knowledge of enterprise applications, automation, cloud and cybersecurity to deliver secure and flexible systems that allow your business to thrive and not just survive.“

GSI’s comprehensive suite of solutions includes: AppCare, a 24/7 managed service that includes EaaS with flexible “on-demand” services and dynamic pricing; GENIUS AI, an Application Intelligence Platform (AIP) for creating application health and user experience monitors; GENISYS, a solution for optimizing system performance; RapidReconciler®, its inventory reconciliation software; GENOME, which automatically Detects, aNalyzes and Automates the process of converting customizations into Orchestrations; and GatewayNow, low-cost, accelerated time-to-value ITSM solution using the industry-leading ServiceNow platform in a fully managed environment.

GSI consulting and managed services are backed by its signature 100 percent guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with worldwide resources. With over 100 employees, GSI consultants average over 15 years of real-world experience and are certified experts in business, industry, and enterprise applications. GSI provides comprehensive 24/7 global support.

Why GSI?

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David Hursh,
Corporate IT Manager - JD Edwards Technical