



## Dermalogica Implements Credit Card Transactions via BSSV

### dermalogica

#### The Company

Formed in 1986 and headquartered in Carson, California, Dermalogica, Inc. is a cosmetics company that engages in manufacturing and sales of quality skin care products. Dermalogica serves consumers and skin care professionals through skin treatment centers, salons and spas in the US and internationally. The company's product portfolio comprises moisturizers, shampoos, toners, cleansers, exfoliants and conditioners under numerous labels. These products are offered through over 75,000 qualified skin care professionals in 48 countries worldwide. The company has principal operations in the US, the UK, Australia, Ireland, and Canada.

#### The Challenges - Focus to be on JD Edwards

- A third-party credit card software utilized a custom SQL stored procedure for transactions that interfaced with EnterpriseOne. Upgrading of the credit card software and the Tools release stopped the custom stored procedure from working.
- The customer wanted to stay current with EnterpriseOne technology and utilize a supported and more reliable solution for credit card transactions.

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## COMPANY SNAPSHOT

**Company:** Dermalogica, Inc.

**Headquarters:** Carson, CA, USA

**Industry:** Consumer Packaged Goods

**Applications:** EnterpriseOne

- Finance
- Distribution
- Manufacturing
- Business Services
- Database – SQL Server

**GSI Services:** Custom Development and Integration

## The Solution – JD Edwards Focus

- Adding a BSSV Server to their existing EnterpriseOne system provided the required solution.
- The BSSV Solution was placed into Production and tasked with handling all credit card transactions for online retail orders.
- The BSSV Solution has been bulletproof since go-live and now handles all credit card transactions for the entire company. This amounts to approximately 60% of their revenue.
- During the 7 months since go-live of the BSSV server into Production, the system has only been offline once due to maintenance of Windows patching.
- The customer is now considering converting other interfaces to BSSV. This includes integration with their shipping partners.

## The Results

- Dermalogica found a significant reduction in the support required to maintain their solution by implementing BSSV.
- The project itself, while small, opened up the capability to expand integrations into other areas of Dermalogica.
- The project was significant because it showed the strength of BSSV and increased the value of JD Edwards.





Prior to the implementation of BSSV, Dermalogica experienced multiple issues with their credit card processing. At times, the previous software unexpectedly stopped working and was difficult to get support. The new BSSV solution has been bulletproof since go-live and now handles all credit card transactions for their Domestic order fulfillment. This gives Dermalogica peace of mind and enables them to focus on their business and not their business system.

### For more information:

[Contact us](#) today to learn more. You can also [email us](#) or call (855) 474-4377.



### GSI, Inc.

GSI is a forward-thinking organization that aligns and optimizes your digital footprint with your business goals. We combine our deep business and industry experience with our expert knowledge of enterprise applications, automation, cloud and cybersecurity to deliver secure and flexible systems that allow your business to thrive and not just survive.“

GSI's comprehensive suite of solutions includes: AppCare, a 24/7 managed service that includes EaaS with flexible “on-demand” services and dynamic pricing; GENIUS AI, an Application Intelligence Platform (AIP) for creating application health and user experience monitors; GENISYS, a solution for optimizing system performance; RapidReconciler®, its inventory reconciliation software; GENOME, which automatically Detects, aNalyzes and Automates the process of converting customizations into Orchestrations; and GatewayNow, low-cost, accelerated time-to-value ITSM solution using the industry-leading ServiceNow platform in a fully managed environment.

GSI consulting and managed services are backed by its signature 100 percent guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with worldwide resources. With over 100 employees, GSI consultants average over 15 years of real-world experience and are certified experts in business, industry, and enterprise applications. GSI provides comprehensive 24/7 global support.

## Why GSI?

**The BSSV solution has been bulletproof since go-live and now handles all credit card transactions for their Domestic order fulfillment. This gives Dermalogica peace of mind and enables them to focus on their business and not their business system.**