Constellation Brands Cuts EnterpriseOne Support Costs with GSI.

The Company

Constellation Brands was founded in 1945 by Marvin Sands as a small, family-owned wine company in Canandaigua, New York. Since that time, Constellation has focused on building sustainable growth by staying true to the core values and small business philosophies that are the cornerstone of their inspiring heritage and foundation. Today, Constellation is the world's leading premium wine company. Constellation is an S&P 500 Index and Fortune 1000 company with approximately 4,300 employees, sales in 125 countries and operations at approximately 30 facilities.

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The Challenges – Focus to Be on JD Edwards

• Constellation was going through an extensive JD Edwards EnterpriseOne system upgrade and consolidation and didn't have the internal resources to manage a global implementation of EnterpriseOne.

• Training requirements to bring the internal IT team up to speed to support the system were not practical.

• Constellation needed to focus on mission-critical issues rather than technical issues.

• Reduce the overall IT management burden while retaining control of strategic decision making.

• Work with a pro-active partner that could guide them through strategic decisions and not just one that would be reactive to support requirements.made reconciling quite challenging.

Solution – JD Edwards Focus

• Constellation gained the support of an expert staff that is available 24/7/365: vacation-proof, illness-proof and resignation-proof.

• GSI established processes and procedures to simplify maintenance and support of the overall system.

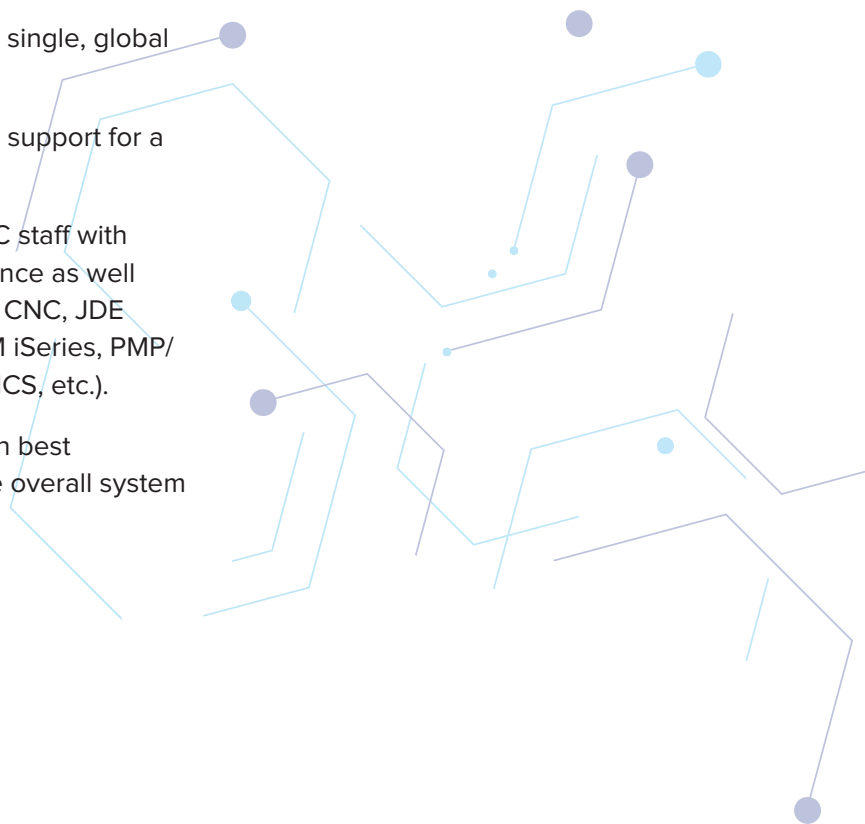• GSI provided the expertise and strategic capabilities of its CNC team.

> *GSI established processes and procedures to simplify maintenance and support of the overall system.*

The Project – Focus to Be on JD Edwards

- GSI acts as an extension of the Constellation IT team to support a very complex global system.

- Constellation found a significant reduction in the support required to maintain their solution by working with GSI.

- GSI went from supporting a legacy ERP solution to a single, global implementation handling all Constellation users.

- The project highlighted GSI's capability of delivering support for a large global organization.

- GSI delivered invaluable support from its expert CNC staff with an average of over 15+ years of JD Edwards experience as well as multiple industry and technical certifications (JDE CNC, JDE Technical, JDE Functional, VMware, Oracle RAC, IBM iSeries, PMP/ITIL, Oracle/MS SQL DBMS Certified, CPA, CPIM, APICS, etc.).

- GSI established processes and procedures based on best practices to simplify maintenance and support of the overall system

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Case Study: **Constellation Brands**

GSI, Inc.

GSI is a forward-thinking organization that aligns and optimizes your digital footprint with your business goals. We combine our deep business and industry experience with our expert knowledge of enterprise applications, automation, cloud and cybersecurity to deliver secure and flexible systems that allow your business to thrive and not just survive."

GSI's comprehensive suite of solutions includes: AppCare, a 24/7 managed service that includes EaaSy with flexible "on-demand" services and dynamic pricing; GENIUS AI, an Application Intelligence Platform (AIP) for creating application health and user experience monitors; GENISYS, a solution for optimizing system performance; RapidReconciler®, its inventory reconciliation software; GENOME, which automatically Detects, aNalyzes and Automates the process of converting customizations into Orchestrations; and GatewayNow, low-cost, accelerated time-to-value ITSM solution using the industry-leading ServiceNow platform in a fully managed environment.

GSI consulting and managed services are backed by its signature 100 percent guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with worldwide resources. With over 100 employees, GSI consultants average over 15 years of real-world experience and are certified experts in business, industry, and enterprise applications. GSI provides comprehensive 24/7 global support.

Why GSI?

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