



BearCom Chooses GSI for E1 Upgrade, Tools Release / Architecture Redesign



The Company

Founded in 1981, BearCom is America's only nationwide wireless equipment dealer and integrator, handling equipment sales, rentals, leasing, systems consulting and design, installation, and service.

Headquartered in Dallas, Texas, BearCom has 29 branch offices and 10 certified service centers. With 30,000 customers, primary fulfillment and support are handled at their 92,000-square-foot facility in Dallas. BearCom is Motorola Solution's largest dealer worldwide.

The Issues

As part of their upgrade process, BearCom planned to move to the latest release of JD Edwards EnterpriseOne, move to a new tools release, and do a complete hardware refresh. BearCom also needed to move to the latest release of Vertex Standard for support of 9-digit zip codes, which was only certified to run on the latest release of EnterpriseOne.



“The entire upgrade process only took six months from start to finish. In fact, the project was delivered substantially ahead of schedule and significantly under budget.”

Stephen McClenney,
Director of IT
BearCom Group

COMPANY SNAPSHOT

Company: BearCom Group

Headquarters: Dallas, TX, USA

Locations:

- 29 Branch Offices
- 10 Certified Service Centers

Industry: Telecommunications

GSI Services Performed:

- JD Edwards EnterpriseOne Upgrade
- Tools Release Upgrade
- Architecture Redesign
- Knowledge Transfer
- Vertex Upgrade

Before moving forward, BearCom needed to identify a highly experienced partner that could assist them with their aggressive plans.

The Results

After evaluating several vendors, BearCom decided to move forward with GSI, Inc. based on their extensive experience with JD Edwards and their innovative approach. “GSI’s plan allowed BearCom to be a major part of the upgrade team, running code changes and training, leveraging our strengths and saving considerable time and money”, stated Stephen McClenney, Director of IT. “GSI also did a complete knowledge transfer with our staff during the upgrade.”

During the implementation, GSI was instrumental in providing a best practices approach for addressing BearCom’s hardware configuration. This included a new IBM iSeries, 6 IBM WebSphere servers on virtual machines, Citrix XenServer Advanced for virtualization and load balancing, as well as other enhancements.

Stephen McClenney, Director of IT, was pleased with the results achieved by GSI. “The entire upgrade process only took six months from start to finish. In fact, the project was delivered substantially ahead of schedule and significantly under budget.”



For more information:

Contact us today to learn more. You can also email us or call (855) 474-4377.

GSI, Inc.

GSI is a forward-thinking organization that aligns and optimizes your digital footprint with your business goals. We combine our deep business and industry experience with our expert knowledge of enterprise applications, automation, cloud and cybersecurity to deliver secure and flexible systems that allow your business to thrive and not just survive.“



GSI's comprehensive suite of solutions includes: AppCare, a 24/7 managed service that includes EaaS with flexible “on-demand” services and dynamic pricing; GENIUS AI, an Application Intelligence Platform (AIP) for creating application health and user experience monitors; GENISYS, a solution for optimizing system performance; RapidReconciler®, its inventory reconciliation software; GENOME, which automatically Detects, aNalyzes and Automates the process of converting customizations into Orchestrations; and GatewayNow, low-cost, accelerated time-to-value ITSM solution using the industry-leading ServiceNow platform in a fully managed environment.

GSI consulting and managed services are backed by its signature 100 percent guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with worldwide resources. With over 100 employees, GSI consultants average over 15 years of real-world experience and are certified experts in business, industry, and enterprise applications. GSI provides comprehensive 24/7 global support.

Why GSI?

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*Stephen McClenney,
Director of IT
BearCom Group*