



## Legend Completes Major JDE Upgrade with Zero Business Interruption



With more than 10,000 products representing more than 80 product classes designed for residential, commercial, and industrial applications, Legend Valve and Fitting, Inc. (Legend) provides everything its customers need "behind the wall." Founded in 1988 and headquartered in Auburn Hills, Michigan, this growing manufacturer and distributor offers an expansive array of valves, fittings, tubing, and components for plumbing and hydronic systems.

A long-time JD Edwards (JDE) customer, Legend first implemented the enterprise resource planning (ERP) system in the late 1990s. As it grew and as the technology itself evolved, the distributor upgraded its ERP several times over the years. "Legend has grown every year and continues to expand," said Larry Emmert, VP of Operations. "Last year, we saw the need for a technical upgrade and decided to move to latest release of JD Edwards EnterpriseOne."

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VP of Operations,  
Legend Valve and Fitting, Inc.*

## COMPANY SNAPSHOT

**Company:** Legend Valve and Fitting, Inc.

**Location:** Auburn Hills, MI, USA

**Industry:** Manufacturing and distribution of residential, commercial, and industrial plumbing and hydronic systems.

**Founded:** 1988

**GSI Solution:** JD Edwards EnterpriseOne Upgrade to the Latest Release

Emmert said the company wanted to make sure it was using the newest technology and that it wouldn't have to "scramble to complete an upgrade." Legend was also running on outdated hardware and operating systems that needed to be replaced. "We felt like if we were going to upgrade those components," said Emmert, "that we may as well also do a JDE upgrade as part of the process."

## GSI Steps Up to the Plate for Legend

For help managing its JDE upgrade, Legend called on GSI, Inc., which was already providing the distributor with ongoing AppCare Managed Services. Those services include both configurable network computing [CNC] and database support. "We wanted to leverage our existing relationship with GSI," said Emmert, "which we know could support us primarily from a CNC standpoint on this particular JDE upgrade."

For Legend, GSI performed numerous services that contributed to a seamless JDE upgrade process. The consulting firm re-platformed and upgraded all of Legend's servers to the latest supported versions meeting minimum technology requirements (MTRs), upgraded its SQL database, and upgraded the ERP itself.

"We've had a very good relationship with GSI for managed services for several years," said Emmert. "So logically, it made sense to work with a company that we knew, respected, and had a good working relationship with already to support our move to the latest release."







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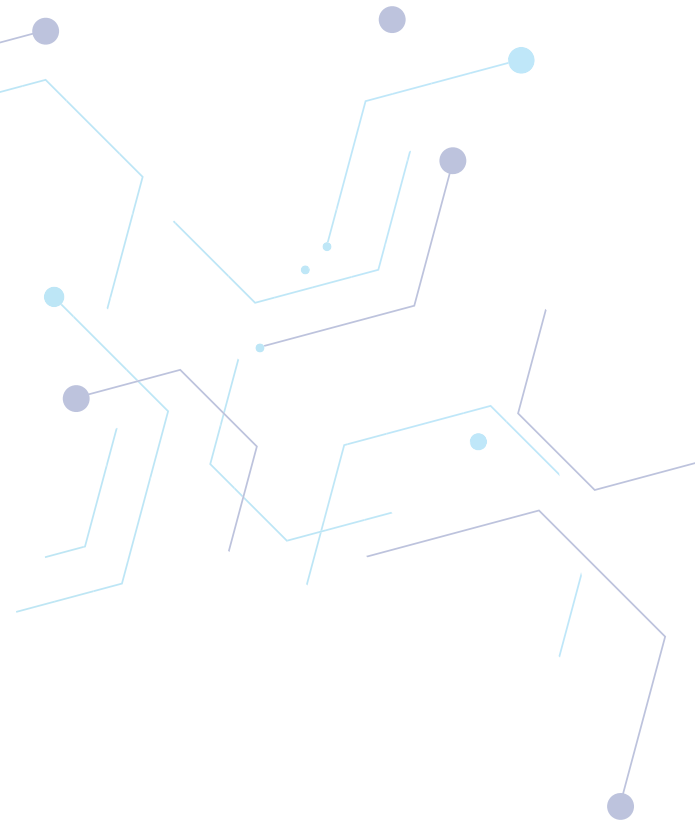
**Larry Emmert,**  
**VP of Operations,**  
**Legend Valve and Fitting, Inc.**

Emmert said Legend relied on GSI for the CNC and database portions of the upgrade. He said GSI also provided technical project management as part of this specific project. "That's probably above and beyond what we would normally get from GSI from an AppCare standpoint," said Emmert, "but they effectively handled all three aspects for us on this upgrade project."

### **Upgrading Without Any Business Interruption**

According to Emmert, Legend's ERP upgrade went off about as well as any that he's been involved in, be it for JDE or any other system. "That's a testament to the Legend team, to GSI, and to other partners that we worked with on the project," he explained. "For it to be implemented without business interruption is a huge, huge win in my book."

"We appreciate the proactive aspect of the relationship we have with GSI," said Emmert, who expects the results of Legend's JDE upgrade to surface in the near future. He said the company has several new projects planned for next year and that it will continue working with GSI to hone and improve its IT infrastructure. "We will continue to work with GSI on future engagements as we identify new opportunities."



## For more information:

Contact us today to learn more. You can also email us or call (855) 474-4377.

## GSI, Inc.

GSI is a forward-thinking organization that aligns and optimizes your digital footprint with your business goals. We combine our deep business and industry experience with our expert knowledge of enterprise applications, automation, cloud and cybersecurity to deliver secure and flexible systems that allow your business to thrive and not just survive.



GSI's comprehensive suite of solutions includes: AppCare, a 24/7 managed service that includes EaaS with flexible "on-demand" services and dynamic pricing; GENIUS AI, an Application Intelligence Platform (AIP) for creating application health and user experience monitors; GENISYS, a solution for optimizing system performance; RapidReconciler®, its inventory reconciliation software; GENOME, which automatically Detects, aNalyzes and Automates the process of converting customizations into Orchestrations; and GatewayNow, low-cost, accelerated time-to-value ITSM solution using the industry-leading ServiceNow platform in a fully managed environment.

GSI consulting and managed services are backed by its signature 100 percent guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with worldwide resources. With over 100 employees, GSI consultants average over 15 years of real-world experience and are certified experts in business, industry, and enterprise applications. GSI provides comprehensive 24/7 global support.

## Why GSI?

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Case Study: **Legend Valve and Fitting, Inc.**