



# Meritor/AxleTech: JD Edwards Upgrades and Cloud Migration



**MERITOR**  
RUN WITH THE BULL

## The Company

Meritor/AxleTech is a leading technology company that engineers, designs, manufactures, sells, and services powertrain solutions, axles, brakes, components, and aftermarket components for on- and off-highway, heavy-duty commercial vehicles. Meritor/AxleTech's products are used by global customers in the construction, material handling, forestry, mining, military, and agriculture markets worldwide.

Meritor/AxleTech traces its industrial roots established in 1919, as the original Rockwell International. With over 800 employees worldwide, it has locations in Oshkosh, Wisconsin; Chicago, Illinois; Saint-Étienne, France; Osasco, Brazil; Pune, India; and Shanghai, China.

## The Challenges

Meritor/AxleTech made the decision to pursue avenues to upgrade their JD Edwards system, as they were on a dated JD Edwards Release, a nearly 20-year-old platform. The system had been highly customized and no longer supported the business requirements or the plans for business growth and change.

*“With GSI’s assistance, Meritor/AxleTech saved \$200k per year with the upgrade by avoiding excess inventory through standardization of processes and part numbers.”*

**Thomas Heersma,**  
CIO  
Meritor/AxleTech

## COMPANY SNAPSHOT

**Company:** Meritor/AxleTech

**Location:** Troy, MI, USA

**Industry:** Automotive/Manufacturing & Distribution

**Products & Services:**

- JD Edwards EnterpriseOne
- Financials, Manufacturing and Distribution
- RFSmart — RF Scanning/Data Collections

The challenge for Meritor/AxleTech was to find a partner who could serve as a “one-stop shop” for all of their JD Edwards consulting and hosting needs, as the project would encompass a major upgrade and a new hosting arrangement.

On the business side, they realized that there were considerable opportunities to transform their processes by leveraging the feature-rich capabilities of the latest release of JD Edwards EnterpriseOne, while incorporating digital transformation technologies into the plan. After going through an extensive due diligence process, Meritor/AxleTech selected GSI to assist them with their project due to their extensive experience, their resources, and their innovative approach.

### The Results

Meritor/AxleTech’s “Like New” implementation of the latest version of JD Edwards EnterpriseOne, as well as its transformation and data center migration to the Cloud, was completed on-time and on-budget.

The upgrade improved Meritor/AxleTech’s business processes by:

- Standardized data and processes globally to support company growth strategies
- Improving data reliability, visibility, and timeliness
- Savings of \$200k per year with this upgrade by avoiding excess inventory through standardization of processes and part numbers, as well as improving inventory turns
- Creating inter-company cooperation and efficiencies between branches and functions
- Multi-branch planning reduced internal supply chain signals from 3-4 weeks to 1-2 days
- Technology advancements have replaced many customizations, reducing from 1,400 to 200





- Eliminated an unreliable front end layer (3rd-party tool) that was previously required as EnterpriseOne 9.2 was web-enabled
- Implementing mobile solutions for off-site workforce, BI Publisher for forms, UX One and One View for reporting which eliminated multiple third-party applications
- New hosting solution replicated to another data center providing an additional layer of protection in the event of a disaster



Meritor/AxleTech continues to partner with GSI for planned future phases of the implementation consisting of additional business transformation targets and to leverage additional planned net new functionality and further digital transformation.

### For more information:

Contact us today to learn more. You can also [email us](#) or call (855) 474-4377.

### GSI, Inc.

GSI is a forward-thinking organization that aligns and optimizes your digital footprint with your business goals. We combine our deep business and industry experience with our expert knowledge of enterprise applications, automation, cloud and cybersecurity to deliver secure and flexible systems that allow your business to thrive and not just survive.

GSI's comprehensive suite of solutions includes: AppCare, a 24/7 managed service that includes EaaS with flexible "on-demand" services and dynamic pricing; GENIUS AI, an Application Intelligence Platform (AIP) for creating application health and user experience monitors; GENISYS, a solution for optimizing system performance; RapidReconciler®, its inventory reconciliation software; GENOME, which automatically Detects, aNalyzes and Automates the process of converting customizations into Orchestrations; and GatewayNow, low-cost, accelerated time-to-value ITSM solution using the industry-leading ServiceNow platform in a fully managed environment.

GSI consulting and managed services are backed by its signature 100 percent guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with worldwide resources. With over 100 employees, GSI consultants average over 15 years of real-world experience and are certified experts in business, industry, and enterprise applications. GSI provides comprehensive 24/7 global support.

## Why GSI?

“Leveraging many technology advancements in the latest release of EnterpriseOne, Meritor/AxleTech was able to reduce customizations from 1,400 to 200.”

*Thomas Heersma,  
CIO  
Meritor/AxleTech*