Blossman Trusts GSI for JD Edwards Upgrade and Ongoing Managed Services

me Gas & Appliance



#### **The Company**

From its early days in 1951, Blossman Gas, Inc. (Blossman) has grown from one office and one truck in Mississippi to 76 branches and over 700 employees across the Southeast. LPGas Magazine now ranks Blossman as the 8th largest propane dealer in the country and the largest independent dealer.

Headquartered in Ocean Springs, MS, Blossman offers propane delivery services for residential and commercial customers; provides temporary heating equipment and fuel for construction applications; and engages in supplying appliances, as well as offering installation and maintenance services for central gas distribution systems and other appliances.

Blossman Gas is also a founding member of Alliance AutoGas, the nation's only complete program to help fleets shift from gasoline to propane autogas. Stuart Weidie, the CEO of Blossman, was instrumental in its formation. Propane autogas powers over 23 million vehicles worldwide. It's less expensive than gasoline and offers significant reductions in harmful emissions. "We are extremely pleased with the results that we have achieved over the past 7 years through our partnership with GSI. Their highly skilled staff has provided us with the knowledge and experience essential to support our JD Edwards system. They also provide an excellent knowledge transfer for our staff."

Phyllis Ishee, Systems Analyst Blossman Gas



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#### **COMPANY SNAPSHOT**

Company:	Blossman Gas, Inc.
Headquarters	: Ocean Springs, MS, USA
Locations:	76 Locations - Southeast
Founded:	1951.
Industry:	Oil and Gas
Products & Services:	<ul> <li>JD Edwards EnterpriseOne <ul> <li>Financials</li> <li>Fixed Assets</li> </ul> </li> <li>Windows (WebSphere)</li> <li>Database – DB2, iSeries</li> </ul>

### **The Issues**

As part of these requirements, Blossman wanted to stay current on the latest release of JD Edwards EnterpriseOne so they could fully leverage its latest capabilities. Coupled with the upgrade, they also needed to address the complexities associated with the related infrastructure, including various servers, peripheral software, desktops, etc. A partner that could provide the plan, experience, and resources to address these interdependencies was absolutely critical.

After evaluating several vendors, Blossman decided to move forward with GSI, Inc. based on their extensive experience, broad skill set, and their reputation in the industry.

#### **The Results**

"We are extremely pleased with the results that we have achieved over the past 7 years through our partnership with GSI. Their highly skilled staff has provided us with the knowledge and experience essential to support our JD Edwards system. They also provide an excellent knowledge transfer for our staff," stated Phyllis Ishee, Systems Analyst.

GSI assisted Blossman with a recent upgrade after it was determined that the browser being used by the end users was not compatible with the current tool release, causing many issues. The EnterpriseOne upgrade also included a tool release, new Windows servers running WebSphere, new IBM iSeries database server running DB2, E1 Pages setup as well as moving their platform from single to multi-foundations to address mobile usage.





GSI continues to provide ad-hoc functional and technical support through its AppCare program with the accounting department being the most recent beneficiary. "Over the past 1.5 years, GSI has been providing functional support for our accounting department including extensive training, troubleshooting and fixes. We absolutely could not have been successful without their help. Our partnership with GSI is absolutely crucial," Phyllis went on to say.

## For more information:

Contact us today to learn more. You can also email us or call (855) 474-4377.



## GSI, Inc.

GSI is a forward-thinking organization that aligns and optimizes your digital footprint with your business goals. We combine our deep business and industry experience with our expert knowledge of enterprise applications, automation, cloud and cybersecurity to deliver secure and flexible systems that allow your business to thrive and not just survive.

GSI's comprehensive suite of solutions includes: AppCare, a 24/7 managed service that includes EaaSy with flexible "on-demand" services and dynamic pricing; GENIUS AI, an Application Intelligence Platform (AIP) for creating application health and user experience monitors; GENISYS, a solution for optimizing system performance; RapidReconciler®, its inventory reconciliation software; GENOME, which automatically Detects, aNalyzes and Automates the process of converting customizations into Orchestrations; and GatewayNow, low-cost, accelerated time-to-value ITSM solution using the industry-leading ServiceNow platform in a fully managed environment.

GSI consulting and managed services are backed by its signature 100 percent guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with worldwide resources. With over 100 employees, GSI consultants average over 15 years of real-world experience and are certified experts in business, industry, and enterprise applications. GSI provides comprehensive 24/7 global support.

# Why GSI?

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Phyllis Ishee, Systems Analyst Blossman Gas



Case Study: Blossman Gas, Inc.